LOCAL ISSUES: HOW DOES THE LIBRARY ADDRESS MATTERS OF LOCAL CONCERN?

• CIVIC ENGAGEMENT:

- o Host Town Halls, assist with public surveys and focus groups, governmental agency meetings
- o Voter Registration, Early Voting and Election Day Polling Site
- o Programs such as the Bill of Obligations and Dialogues on Race help foster dialogue on democracy
- Work with local community organizations in every service area

ADDRESSING POPULATION LOSS:

- Enriching / enhancing local quality of life for all ages, all segments of the population
- Special programming geared for young adults aged 20 30 years
- o BTR campaign, BRING IT campaign

CRIME:

Best to PREVENT crime through educational and career opportunities, counseling, diversion

- Cool Careers for Kids series
- Free tutoring till midnight
- Outreach to at-risk students in failing schools
 - Home Library Pilot Project
 - Partnering with BR Parents et al to create an Outreach Library at the new Howell Park Inspiration Center

Work with public officials in law enforcement and justice sectors

- Outreach Library for teens located at the Juvenile Services Center
- Library commits to funding a youth service library/program space in a new Center, once approved
- Deposit book collections sent to the Parish Prison
- Library hosts regular "First Appearance" meeting before trial

Serving adults and their families who are in RE-ENTRY, moving back into society

- Career exploration, help for job seekers
- Job training, especially in vocational skills
- Assistance with starting their own businesses
- Support for community helper service providers through research, meeting space, programs, etc.

• ECONOMIC DEVELOPMENT:

Career Center provides personalized career exploration and workforce / skills development

- Assessment, Resume' Help, Interview Coaching, Application Assistance
- Job Fairs hosted at the Library or attended elsewhere
- Free Workshops for job seekers on a wide variety of career opportunities
- Online learning platforms for soft skills, digital and technical skills, and vocational skills
- Robust EBRPL-produced video library with information and tips related to local employers

Small Business Service serv ed 2,020 patrons in 2024

- Personal "concierge" service to small business and entrepreneurs
- Premium platforms of online business resources
- Business Plan development, market intelligence, distribution lists, forecasting
- Workshops for business owners and entrepreneurs
- Small Business Incubator/Workforce Development Center planned for re-purposed Delmont Gardens facility

• INFRASTRUCTURE:

- Upgrading all technology: patron facing connectivity, as well as back of house features
- New website just rolled out; new ILS project begins in 2025
- Wi-Fi hubs at all locations; continue to increase capacity at each location
- Circulating HotSpots help fill in the gaps, whether due to economic or location reasons
- Site facilities along transit corridors
- o EV infrastructure planned, to go along with state-wide target
- o Generator hook ups in all new projects, for flexibility in a future disaster
- o Bookmobile shoreline hook ups for new projects, for flexibility in a future disaster
- Research, meeting spaces, public awareness assistance for agencies and organizations

• FLOODING AND STORMWATER MANAGEMENT:

- o Research, meeting spaces, public awareness assistance for agencies and organizations
- LEED design in Main Library and other locations includes features to reduce stormwater runoff

EDUCATION:

- Early literacy and school readiness addressed through a broad range of services and programs
 - Press Start! Ready Set Read! Initiative designed to prepare children to meet state standards
 - 1,000 Books Before Kindergarten
 - Storytime, including Lapsits, Toddler Time, Pre-school Storytime, Sensory Storytime

School Age students:

- Whether home-schooled or in a formal program, the Library is an extension of the classroom
- Broad range of print and online resources, including online tutoring till midnight
- 1,000 Books After Kindergarten
- Library staff visit area public, private and parochial schools
- Home Library Pilot Project serves at-risk 3rd graders in 6 local schools
- Students visit libraries regularly; some libraries are designated school drop-off centers for school busses
- Rebuilding the student ecard program which was obliterated due to LA 25:225
- Summer Reading Challenge to help fight the summer slide

Adult literacy, including digital and computer literacy: in-house and online training

Lifelong Learning: everything from computer training to gardening to music to history to hobbies

- Local History/Archives
- Genealogy Assistance

ESL: English as a Second Language population continues to grow

- Already provide online training to help non-English speakers become employable
- Developing in-house programs
- Working with Churches and non-profits to educate ESL workers and their family members

SOCIAL CONCERNS → CITIZENS IN CRISIS:

Community engagement:

- Library maintains the BR City Key database and Community Information Database
- Work with / present to local groups and organizations to demonstrate resources, assist with research needs

Consumer education: in-house programs, online and physical resources, reference assistance

Host rental assistance program, financial literacy, Super Tax Day, Money Moves BR, Bank On Baton Rouge

Food security:

- Food pantries at 2 locations
- We Care Bag meals distributed to 100 students each Friday (donated by St James Episcopal Church)
- Summer Feeding at all branches served by EBR School Systems
- Community Garden education, seed swaps, food preparation demos, Farmer's Market site

Health and wellness:

- In-house programs, online and physical resources, reference assistance, research
- Blood Pressure stations and circulating kits
- Work with Healthy City BR, Pennington, Woman's Hospital, BR General, OLOL, Lane, Ochsner, Children's Hospital, Blue Cross, Humana, American Heart Association, American Diabetes Association, Alzheimer's...

Disaster Preparedness and Response:

- MOHSEP assistance as required
- Host Red Stick Ready, promote preparedness resources all year
- Host GOHSEP, FEMA, Army Corps of Engineers, SBA, Blue Roof, and other emergency response teams
- Serve as needed as a Cooling Center, Warming Center, Charging Center, Temporary Evacuation Shelter
- Emergency Health Supplies Pod and Oxygen Distribution Center
- Bookmobile brings resources to Shelters

Social wellness: public programs, research, assistance to helping organizations, staff training

- VOA Social Worker on site at many library locations to assist patrons with their needs
- Social isolation: public programs, outreach, library staff provides telephone assistance
- Special needs: CAAN, Sensory/public programs, research, assistance to helping organizations, staff training
- Veterans: Special services geared for Veterans, special public programs to honor Veterans, oral history
- Mental illness: public programs, research, assistance to helping organizations, staff training
- Addiction: public programs, research, assistance to helping organizations, staff training, Narcan
- Homelessness: public programs, research, assistance to helping organizations, staff training

• LITTER:

- Community programming and education; Litter Task Force participation
- o Pick Up Litter Kits circulate
- Research, meeting spaces, public awareness assistance for agencies and organizations

• PERSONAL, CONSUMER INFLATION AS FACTOR:

- Library realizes that many of our citizens are struggling
- The proposed millage factors in anticipated inflation costs to the library for operations and construction but also accounts for inflation borne by the homeowner; therefore, we reduced the millage from a 11.1 mills Renewal, as in 1995, 2005, and 2015, to 10.5 mills for 2025
- The estimated factor for infrastructure-related inflation is actually higher than the rate for estimated growth and consumer inflation; however, we will make it work
- o Library services are a hedge against inflation, offering a tremendous range of services & resources
 - Last year, the value of materials checked out exceeded \$ 26,232,800
 - This does not include the value of over 1 million eBooks downloaded, or any other digital resource
 - The value of other resources and services used by our patrons are beyond calculation
- o ROI→ Positive Return on Investment: see below

| ROI for Just a FEW SERVICES or RESOURCES: | COST TO LIBRARY'S PATRONS | APPROXIMATE COST TO BUY <u>YOURSELF</u> |
|--|---------------------------------|--|
| Make data-informed decisions with Statista Data Platform - used constantly by local business owners, students, and researchers | FREE | \$ 11,508 annually |
| Research the competition with Data Axle Reference Solutions (Reference USA) - used constantly by local business owners, investors, and individuals researching companies and individuals | FREE | \$ 5,000 annually |
| Language Learning with Mango Languages for adults and Muzzy for the kids (similar to Rosetta Stone or Duolingo) | FREE | Duolingo \$120; Rosetta \$240 annually |
| Take an online class through LinkedIn Learning (Formerly Lynda.com) | FREE | \$ 75 – \$ 450 per course |
| Check out a Book and enjoy some "me time" with a new bestseller | FREE | \$ 25 per title |
| Bring home a Movie to watch – whether a new blockbuster or a film classic | FREE | \$ 19 per DVD |
| Download an eBook – over 200,000 to choose from, available anywhere, any time | FREE | \$ 5 – \$ 30 per title |
| Upgrade your job prospects at the Career Center: receive assistance in preparing your resume' | FREE | \$300 - \$1,000 per resume' |
| Get personalized job coaching at the Career Center | FREE | \$ 150 per hour |
| Use library computers with access to the Internet, printing, and Microsoft Office | FREE | \$ 69.99 annually for Microsoft Office |
| Bring in your own devices to use in the Library and take advantage of free Wi-Fi at the Library (or spend \$35 per month for Home Wi-Fi or between \$80 - \$110 per month for Gigabit Fiber Home Internet service) | FREE | \$ 80 - \$ 110 per month for equivalent speed service |
| Find your family's story: Get personalized assistance from the Genealogy Staff in Special Collections | FREE | \$ 150 per hour |
| Check out a Hotspot | FREE | \$ 30 - \$ 95 per month |
| Check your blood pressure, either in the library or with a circulating blood pressure kit | FREE | \$ 50 – 150 per device |
| Learn Vocational Skills such as welding, plumbing or HVAC repair with SkillMill's or Transfr's AR/VR technology | FREE | \$ 2,146 per 12 credit hours |
| Enrich your life: Attend a performance or program on cultural, historical, or leisure topics for every interest | FREE | \$ 20 per event |
| Stay involved: schedule and attend your organization's monthly meeting | FREE | \$ 100 per meeting |
| Keep up with technology: receive computer training online or in person | FREE | \$ 75 – \$175 per class |
| Learn how to use all kinds of equipment in one of the Library's MakerSpaces | FREE | \$ 500 |

| Get fast and dependable answers with Library Information Service: in person, or by phone, text, mail, or chat | FREE | \$ 25 per hour |
|--|------|---|
| Raise your score on standardized tests such as the ACT or PRAXIS in Learning | FREE | \$ 75 – 125 per hour |
| Express or Mometrix | | |
| Connect with an online tutor on any topic and for any grade via Homework | FREE | \$ 30 – 125 per hour |
| Louisiana, any day till midnight | | |
| Upgrade your skills with workforce development and leisure learning online | FREE | \$ 450 per class |
| Listen to an audiobook | FREE | \$ 10 - \$ 30 per title |
| Use Ancestry to research your family's genealogy yourself | FREE | \$ 229 annually |
| Read the New York Times, Wall Street Journal, Washington Post online, at your | FREE | NYT \$ 300 annually |
| convenience | | Post \$204 annually WSJ \$468 annually |
| Read The Economist at your convenience | FREE | \$ 400 annually |
| Stream 10-15 documentaries and indie films per month on Kanopy | FREE | \$ 3 - \$ 5 per digital movie rental |
| Share a book with your child: 15 minutes a day changes everything! Track it in | FREE | \$ 10 - \$ 30 per book |
| 1,000 Books Before Kindergarten | | |
| Borrow materials of your choice at any of 15 locations: return to ANY location | FREE | \$ 2.90 per gallon/gas |
| Try something new: check out an Arduino kit or digital microscope | FREE | \$ 45 - \$ 450 |
| Stay current: Access technology with full-service business, technology, and | FREE | \$ 20 - \$ 50 per |
| upgraded computer resources | | month |
| Make the Library your Homeschooler's classroom, either in person, or online, on demand | FREE | \$ 125 per class |
| Bring the family together for game night: check out a game or family activity kit | FREE | \$ 15 - \$ 60 per game |
| Research and even preserve your local history through the BR Room and the Digital Archive | FREE | \$ 75 per hour |
| Create your Business Plan with personalized assistance from the Small Business Service | FREE | \$ 75 – \$ 125 per hour |
| Download an audiobook from Libby | FREE | \$ 8 per month on Audible |
| Print out up to 20 pages of your research paper or homework | FREE | \$ 0.21 per page |
| Download 7 tunes a week from Freegal | FREE | \$ 10 per MP3 album |
| Improve your skills at Pickle Ball via HiveClass | FREE | \$ 30 per class |
| Learn how to play a musical instrument on ArtistWorks | FREE | \$ 50 per lesson |
| Figure out how to finish that family quilt with Craftsy | FREE | \$ 30 per class |
| Host a job fair for your company | FREE | \$ 500 - \$2,500 for a venue |
| Get your kiddos Kindergarten-ready with Press Start! Ready, Set! Read! | FREE | \$ 10 per issue |
| Develop pre-literacy habits in Storytime | FREE | \$ 25 per event |
| Run a property title search | FREE | \$ 75 - \$ 200 |
| Research an old lawsuit in Lexis Nexis | FREE | Individual subscription to LexisNexis \$3,876 annually |
| Go old school and make black and white copies - \$ 10 cents at the Library versus \$ 0.21 at commercial retail establishment | | |
| Cost to study for 4 hours at the Library, versus at a local coffee shop | | \$ 10 - \$ 15 for |
| | | coffee and snacks |