Q: What is the Community Information Database?
A: The Community Information Database is a searchable database, created and maintained by the Library, that points you to social services, support groups, clubs, tutors and many other local resources. At one time, part of the Community Information Database was a printed directory called the Community Services Directory.

Q: Are printed copies of the Community Services Directory still available?
A: The Community Services Directory is no longer available because the Community Information Database has replaced it.

Q: How can I find the Community Information Database?
A: The database can be accessed from two points in the library website. You can use the search box near the top of the homepage. Choose "community information" from the drop down menu. The second access point is from the library catalog. On the catalog main page, click the Community Info tab and start searching.

Q: Can I browse the whole database online?
A: Not really, but searching it is much easier anyway! The Community Information Database can be searched by keyword or name of organization. So if you're looking for a cancer support group, just type cancer support in the search box.

Q: Can my organization be included in the Community Information Database?
A: Yes! If you would like to have your organization included in the directory, please call Library Information Service at (225) 231-3750 for information.

Or you can come to the Reference Department at the Main Library, pick up a form, fill it out at your convenience, and return it to Reference at Main.

Q: Is the database updated regularly?
A: Yes. Each organization is contacted once a year for updated contact and services information.

Q: Can I get to the Community Information Database on my iPhone and iPad?
A: Yes, there is a mobile version of the library’s website, www.ebrpl.com. It works like the full version of the website; switch the search box to "community information."

Q: Do I have to have a library card to use the Library’s Community Information Database?

Q: What kind of information is in the directory?
A: The directory contains name, address, contact information for the organization, a brief description of services, contact person's name, last date of update, and subject keywords.

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